



# Optimizing Grocery Delivery Logistics

DATA ANALYSIS



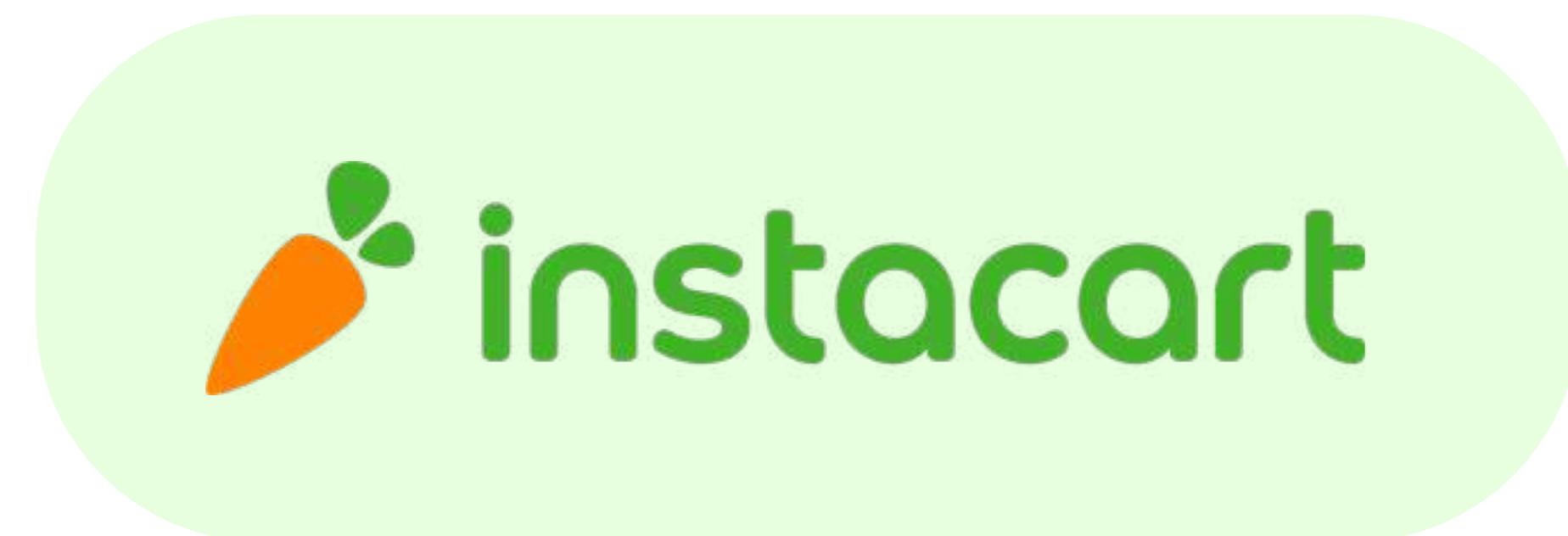
# When do people place their orders?

- ✓ Are there daily or weekly patterns in shopping behavior?
- ✓ How does grocery delivery demand match up with traffic conditions?

## What can we learn about the way people order their groceries?

- ✓ How often do people order groceries?
- ✓ Which products are most ordered/reordered?

3 MILLION ORDERS FROM



206209 USERS



49677 PRODUCTS

## 6 DATASETS

### **orders.csv**

orders and when they are placed

### **products.csv**

product names, numbered starting from 1

### **order\_products\_\_prior.csv**

orders with corresponding products

### **order\_products\_\_training.csv**

training dataset with same info as order\_products\_\_prior.csv

### **departments.csv**

department names, numbered starting from 1

### **aisles.csv**

aisle numbers, numbered starting from 1

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## orders.csv

order\_id

user\_id

order\_number

order\_dow

order\_hour\_of\_day

days\_since\_prior\_order

## order\_products\_\_prior.csv

order\_id

product\_id

add\_to\_cart\_order

reordered

## products.csv

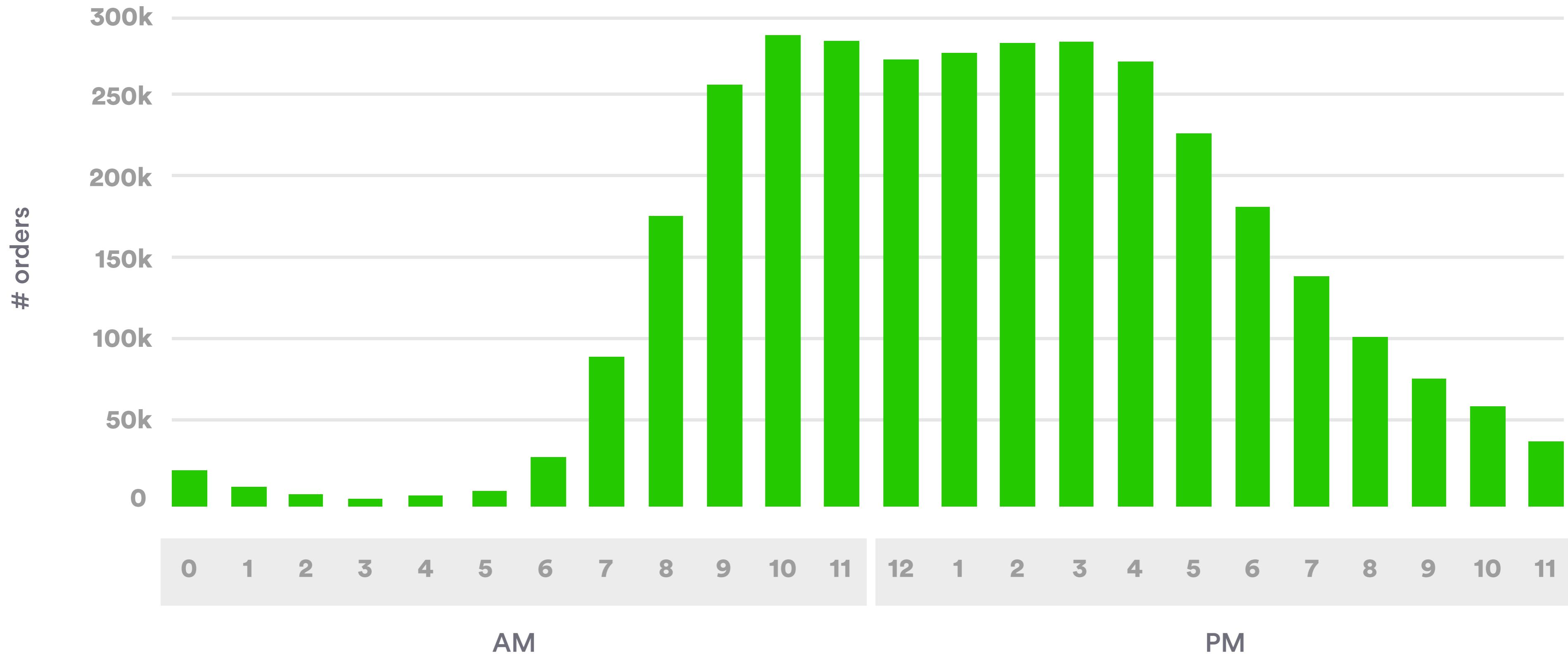
product\_id

product\_name

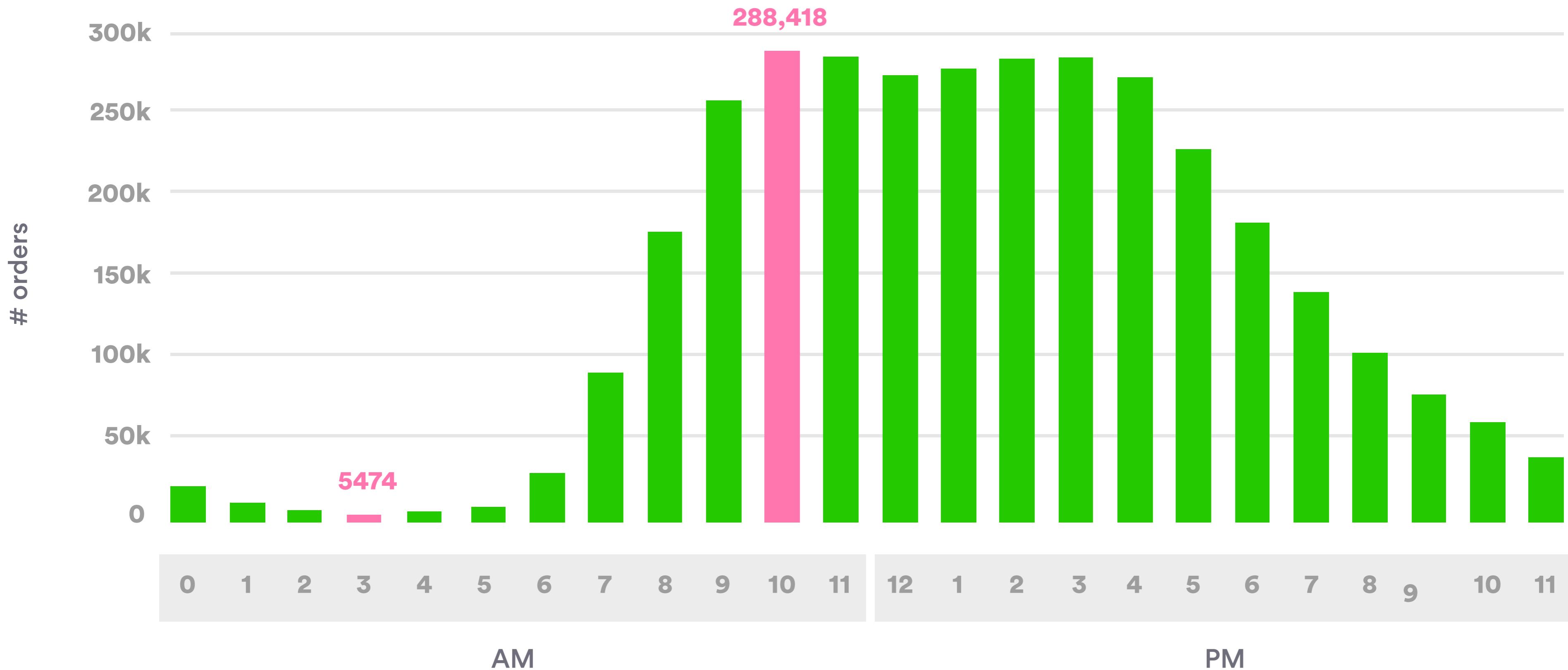
aisle\_id

department\_id

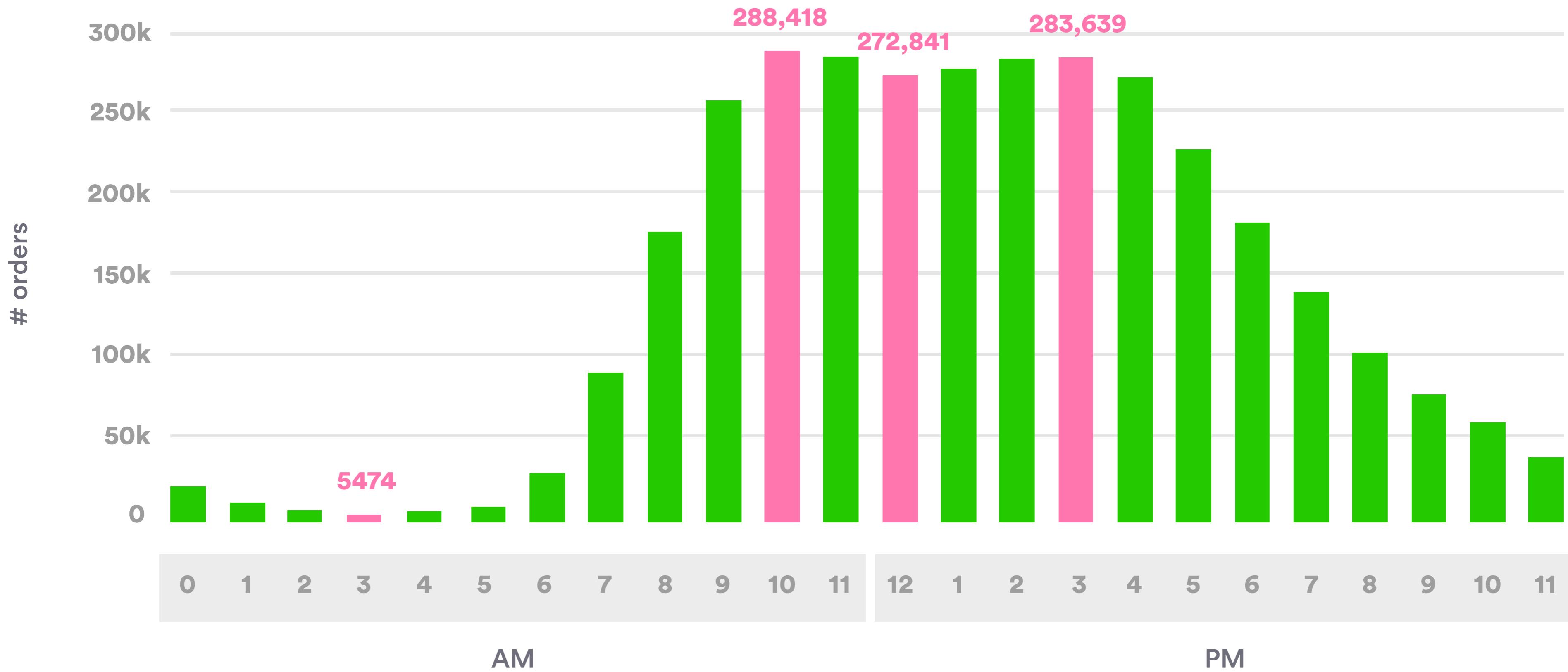
# Order volume by hour of day



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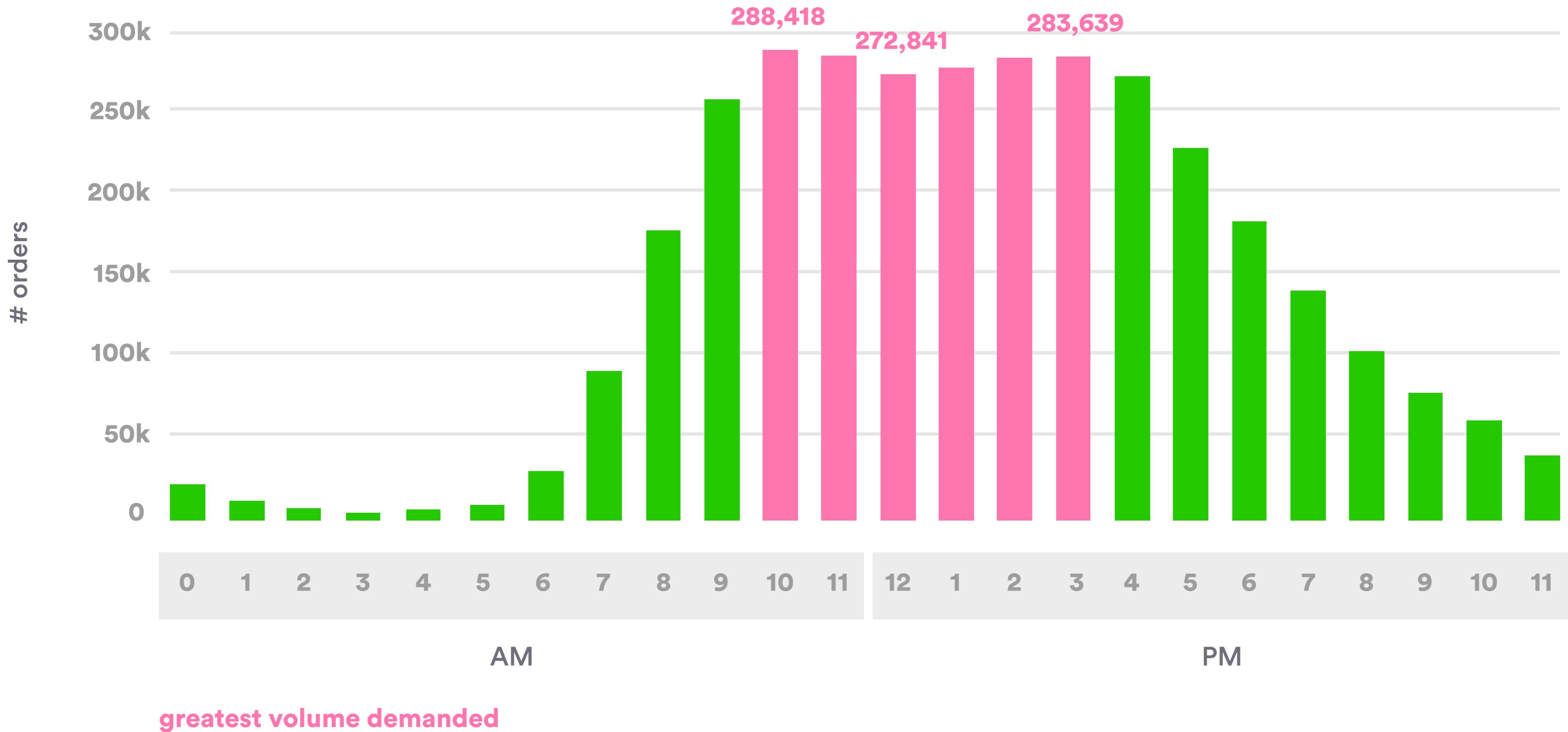


# Order volume by hour of day -causes?

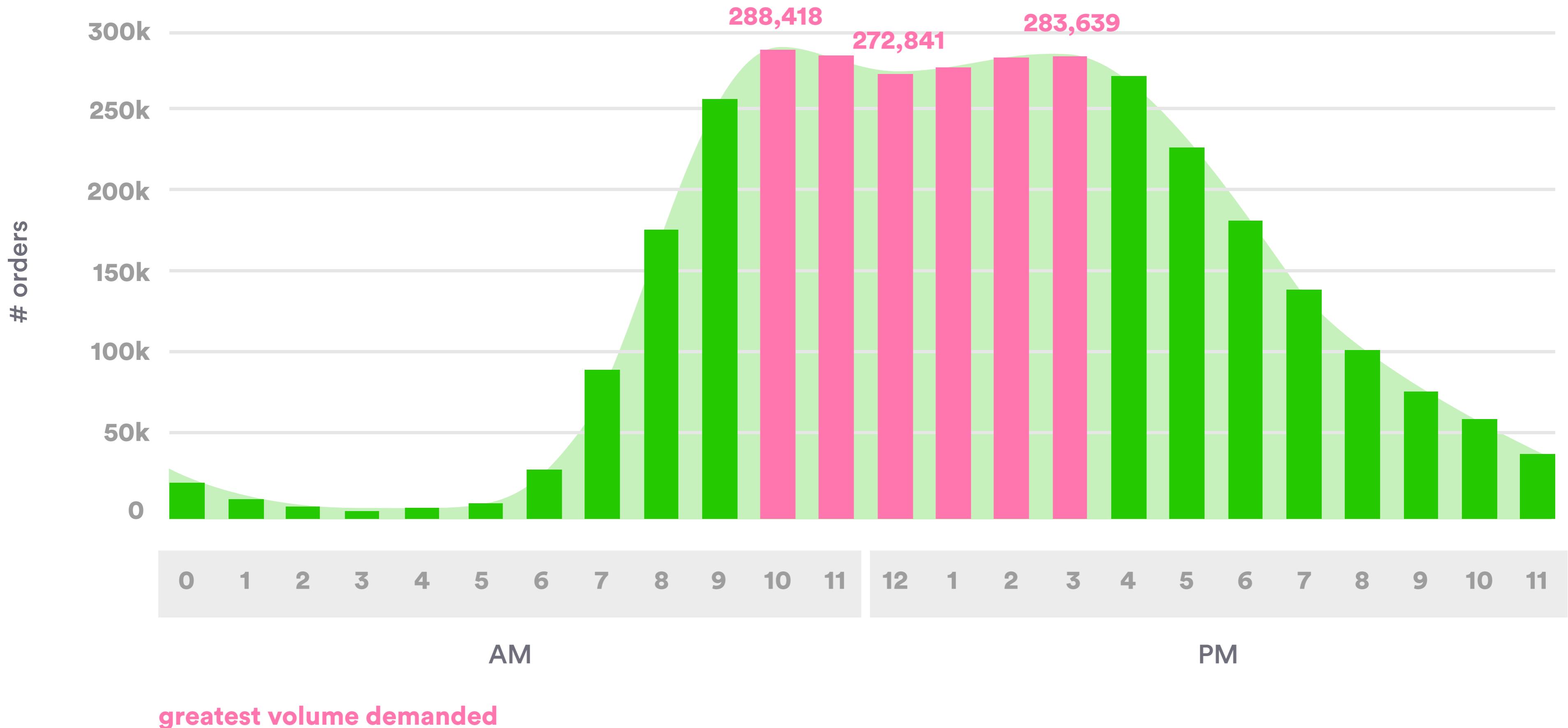


local mins/max · points at which slope changes from (+ to -) or (- to +)

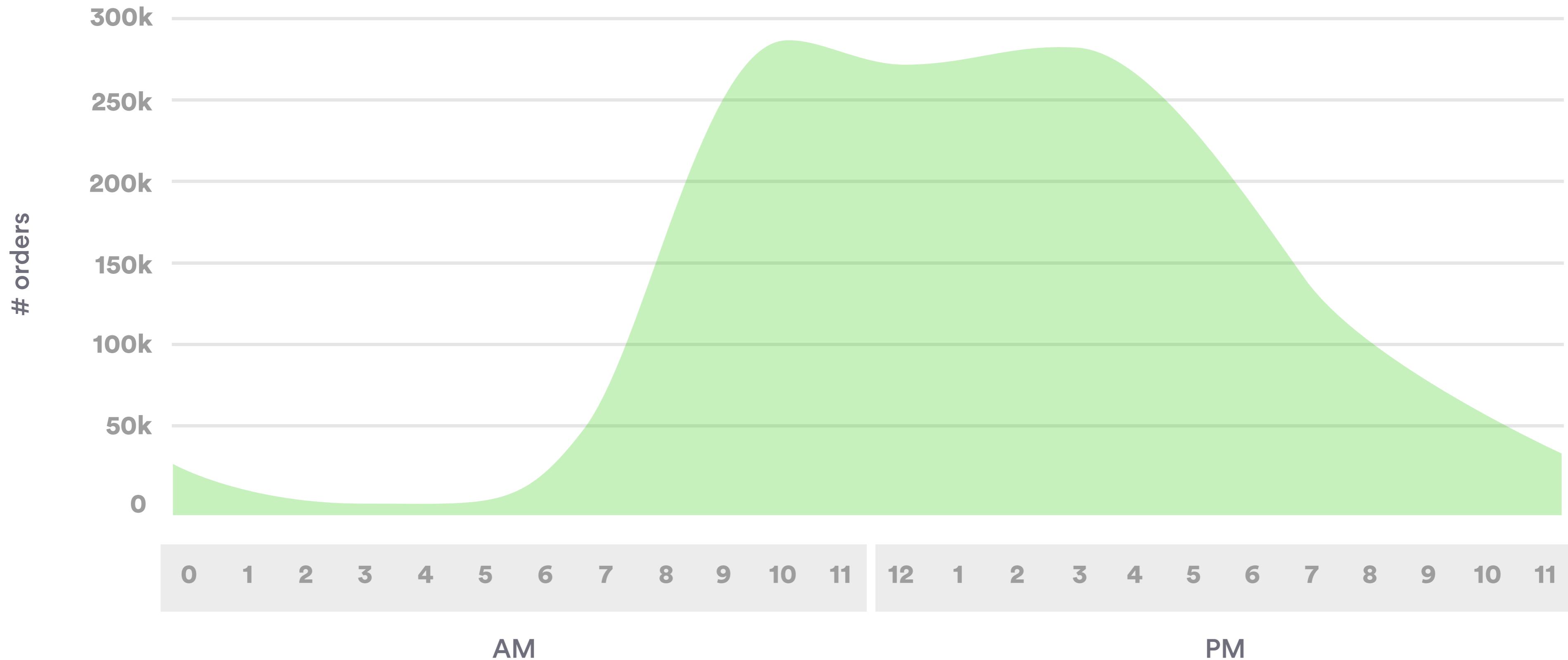
# Order volume by hour of day



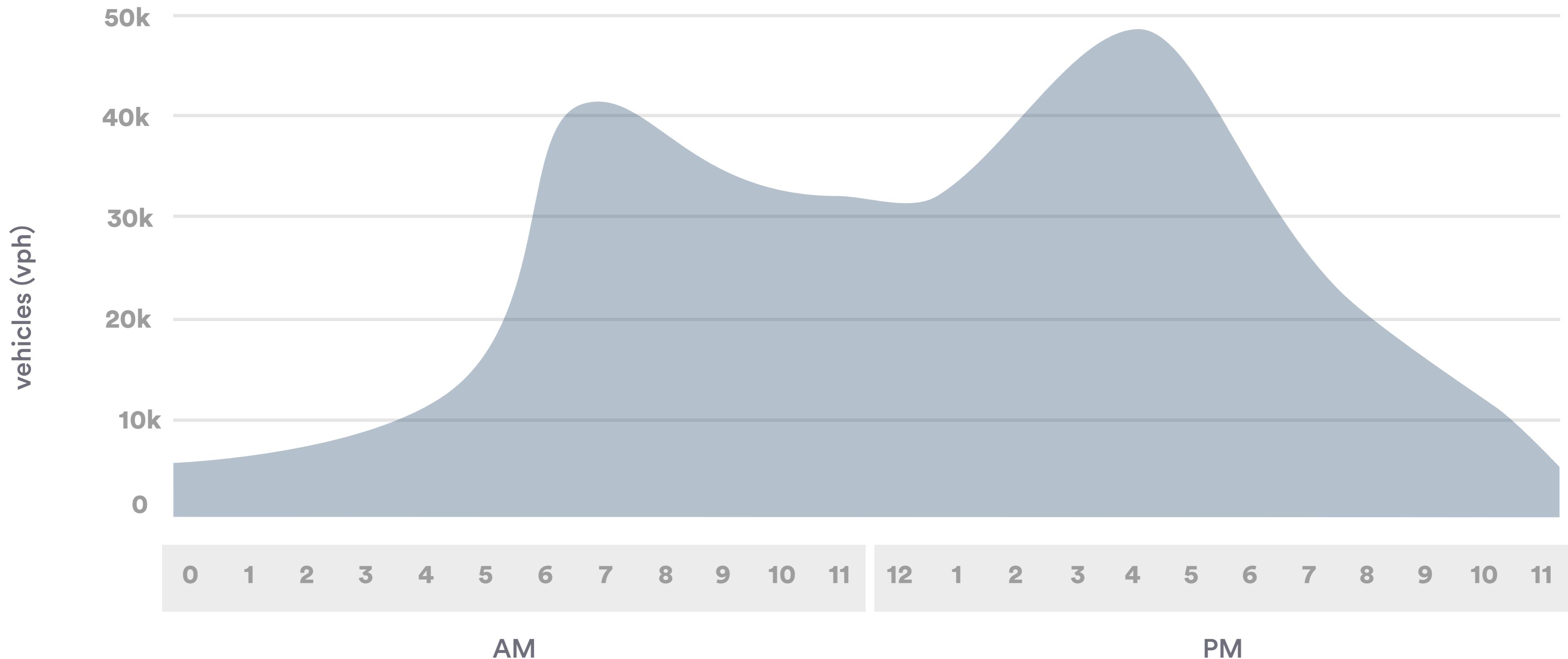
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# Order volume by hour of day

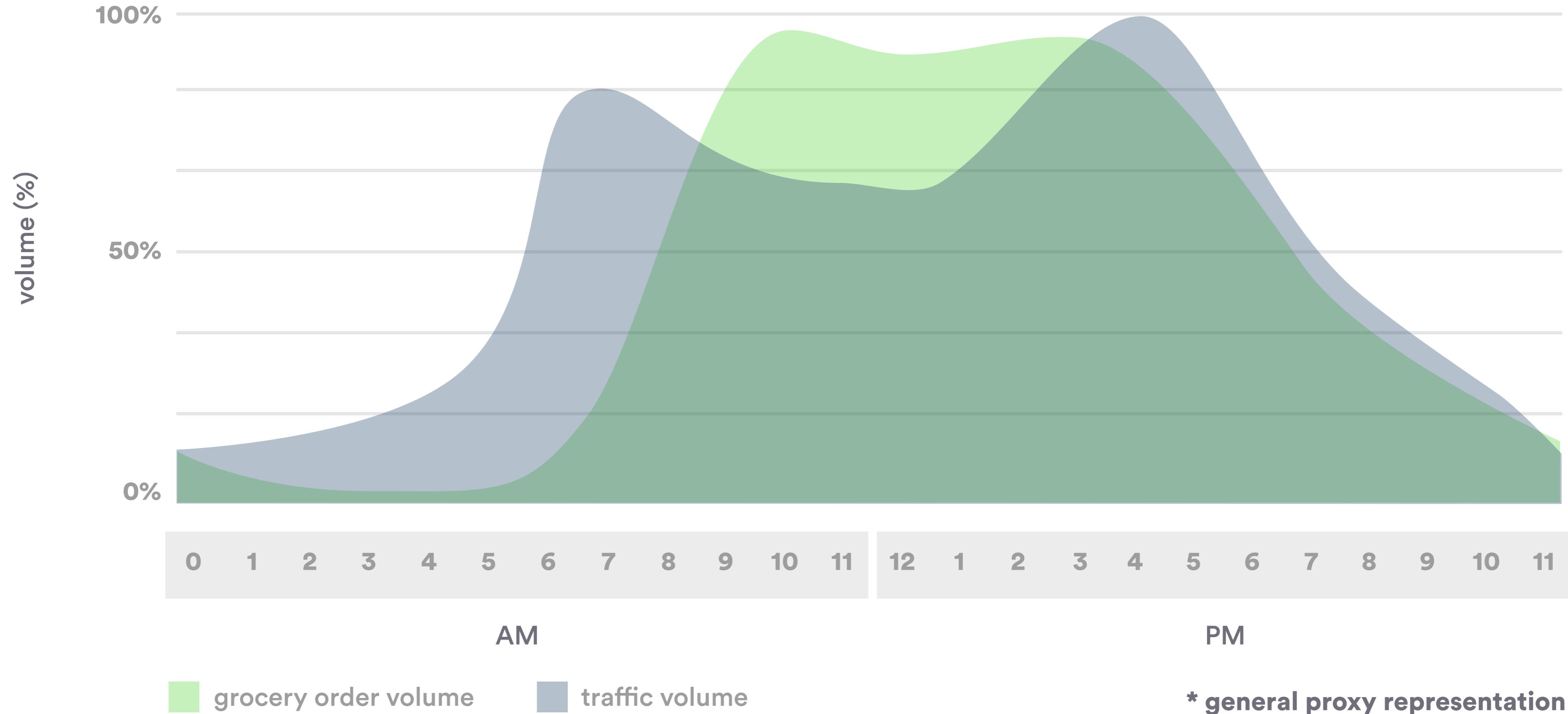


# Road traffic volume by hour of day



source: The Scientific World Journal - estimated average across the US

# Grocery orders + Road traffic volume





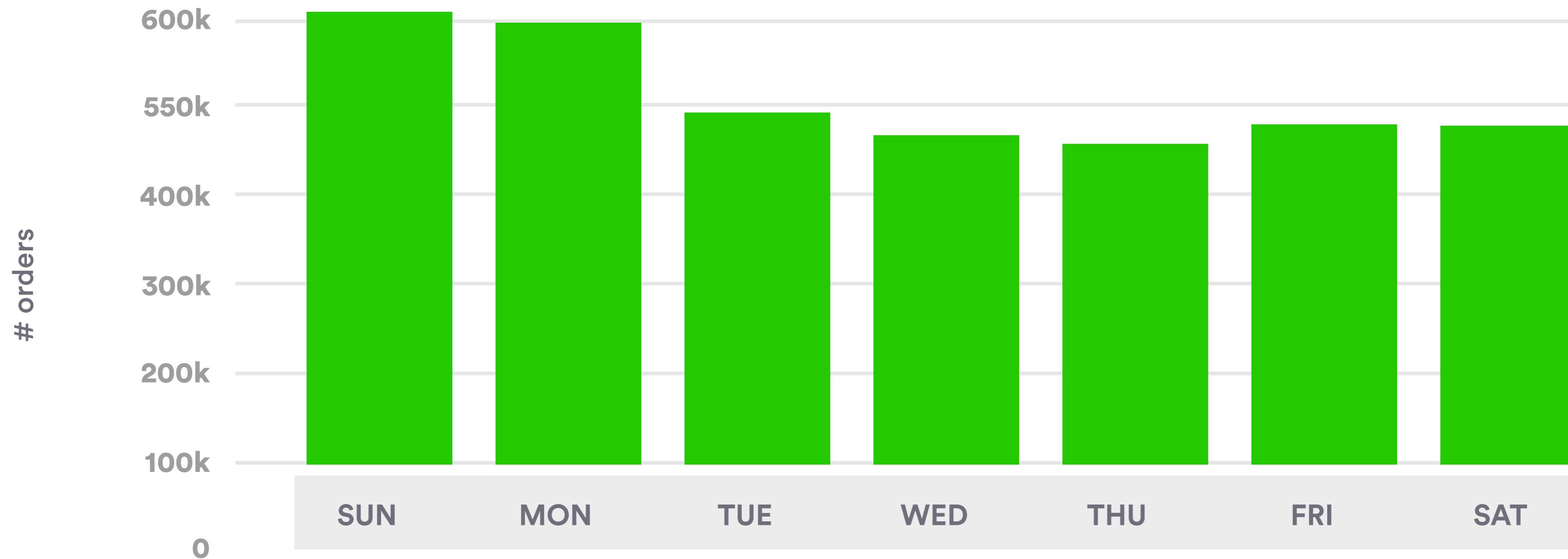
# Insight

- ✓ Grocery delivery order volume and road traffic volume have opposite peaks, but become similar near evening time.

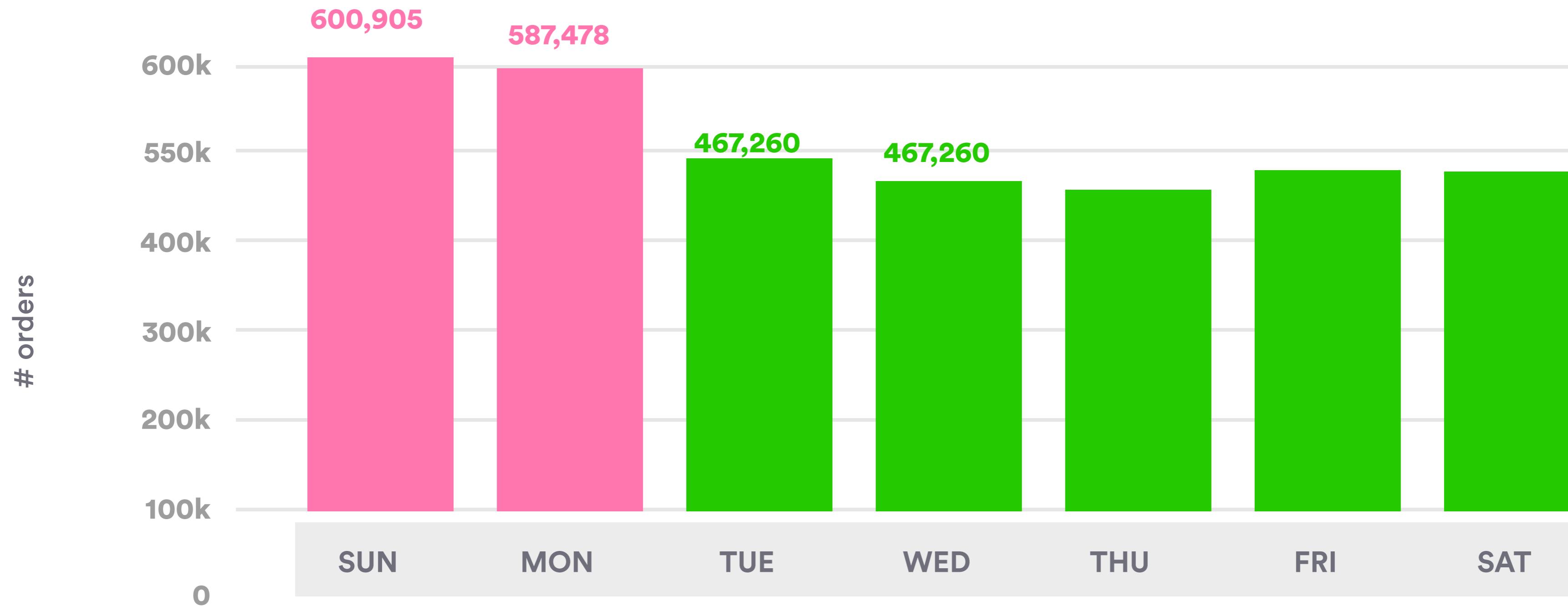
## Application

- ✓ This data can be used predict when people will order and how long it will take people to receive their orders based on what time of day they're ordering.
- ✓ Beating road traffic is a good argument for autonomous delivery bots, which would avoid road traffic by using sidewalks (would be subject to sidewalk traffic constraints)

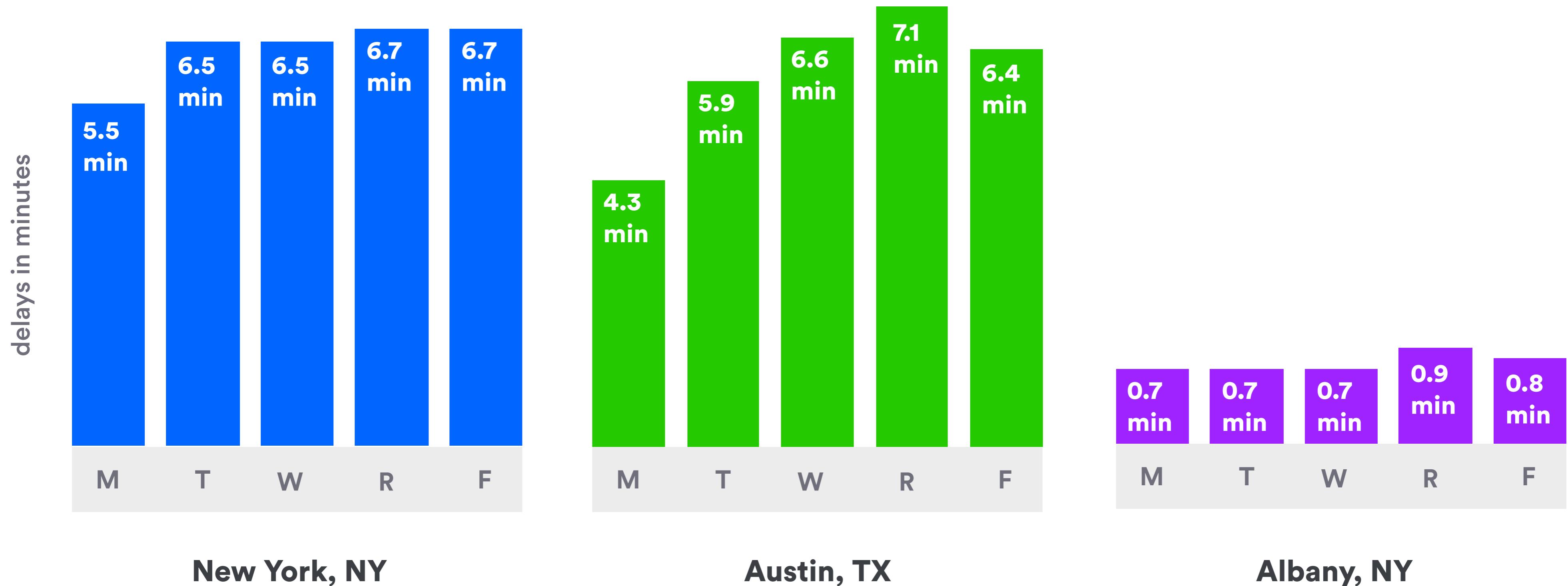
# Order volume by day of week



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# Delay, in minutes, for a one-way trip taking 30 minutes with no traffic congestion



**11.11**

**Average days since prior order**

# Most reordered items

Banana

Bag of Organic Bananas

Organic Strawberries

Organic Baby Spinach

Organic Hass Avocado

Organic Avocado

Large Lemon

Strawberries

Limes

Organic Whole Milk



# Insight

- ✓ Surprisingly, a large amount of produce is ordered rather than dry/pantry goods

## Application

- ✓ This data could aid in a predictive analysis of what and when users will buy, driving supply as well as offering suggestive experiences in-app.
- ✓ This could help to optimize supply chain logistics (i.e. if we know people order produce a lot, we know produce needs to be handled differently, we can anticipate needs ahead of time)

# Future Analysis

Pinpoint grocery demand on a 24-hr basis throughout different days of the week (compare weekdays to weekends)

Analyze different cities/cohorts of cities (NYC vs SF, or urban vs suburban)

User cohorts - do people who order larger loads tend to order less often?

Is there a correlation between day of week and number of orders/number of products ordered??



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